

# Superior Court in Yuma County Public Survey

## Access - December 2012

1. Finding the courthouse was easy.



2. The forms I needed were clear and easy to understand.



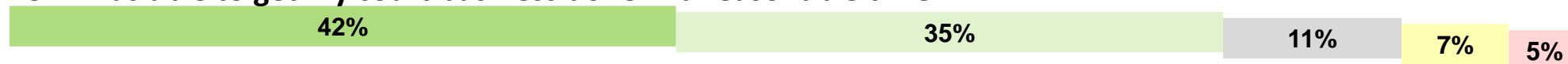
3. I felt safe in the Courthouse.



4. The Court Makes reasonable efforts to remove physical and language barriers to service.



5. I was able to get my court business done in a reasonable time.



6. Court Staff paid attention to my needs.



7. I was treated with courtesy and respect.



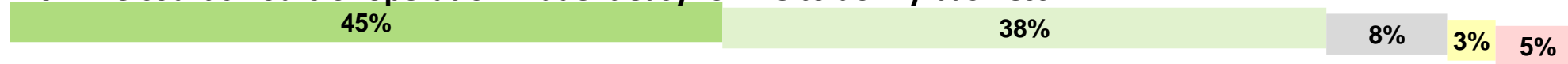
8. I easily found the courtroom or office I needed.



9. The court's Web site was useful.



10. The court's hours of operation made it easy for me to do my business.



■ Strongly Agree
 ■ Agree
 ■ Neither Agree or Disagree
 ■ Disagree
 ■ Strongly Disagree

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## Fairness - December 2012

11. The way my case was handled was fair.

42%

34%

11%

6%

6%

12. The judge listened to my side of the story before he or she made a decision.

42%

35%

11%

4%

9%

13. The judge had the information necessary to make good decisions about my case.

40%

40%

11%

4%

5%

14. I was treated the same as everyone else.

58%

26%

6%

3%

6%

15. As I leave the court, I know what to do next about my case.

49%

33%

6%

6%

5%

Strongly Agree

Agree

Neither Agree or Disagree

Disagree

Strongly Disagree